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Bib Data Sheet

<b>SERIAL NUMBER</b> 09/670,864	<b>FILING DATE</b> 09/27/2000 <b>RULE</b> -	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2643 2642	<b>ATTORNEY DOCKET NO.</b> 112025-0420	
<b>APPLICANTS</b> Kenneth Jordan, Groton, MA ; Tse-Ming Wang, Acton, MA ; Vincent Milano JR., Westwood, MA ;					
<b>** CONTINUING DATA *****</b> None K.L.					
<b>** FOREIGN APPLICATIONS *****</b> None K.L.					
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 11/17/2000</b> -					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and <u>K.L.</u> Acknowledged Examiner's Signature Initials		<b>STATE OR COUNTRY</b> MA	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 32	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> 24267					
<b>TITLE</b> Call management using call routing engine					
<b>FILING FEE RECEIVED</b> 984	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		